Overview of QoL 2015
This is the 4th Quality of Life Survey conducted by GCRO

- 2009: 5 836 respondents in Gauteng / total of 6 636 across wider GCR
- 2011: 16 729
- 2013: 27 490
- 2015: 30 002

In addition to GCRO funds, Johannesburg and the other two metropolitan municipalities, as well as the Gauteng Department of Health, contributed significant finances to the 2015 survey, allowing us to realize the largest sample to date, broadly ‘representative’ to ward level across Gauteng.

- Johannesburg’s sample, unweighted, has grown considerably over the life of the survey:
  - 2009: 1 529
  - 2011: 4 539
  - 2013: 8 887
  - 2015: 9 821
Overview of QoL 2015

Sampling

• A representative sample of the population aged 18 years and older in Gauteng was drawn by Dr Ariane Neethling. This sample was checked by GCRO, Ross Jennings and Prof Paul Fatti (Emeritus Professor of Statistics, University of Witwatersrand).

• As in 2013, the goal was to provide a ‘ward-representative sample’ of the entire province. Census 2011 was used as a benchmark for the sample frame.

• The sample was constructed using a multistage stratified sampling approach with 2011 wards (n=508) as the explicit stratification variable. In each ward, enumerator areas (EA) were selected using probability proportional to size (PPS), and the power allocation rule.

• In each of the drawn EAs, five households were systematically selected as the targeted ‘visiting points’ using GIS techniques and the most up to date geospatial data on dwelling units from GeoTerraImage (GTI). An oversample of 5 additional dwelling units were also selected for substitution.

• The sample drew a minimum of 30 respondents per ward in non-metro wards, and 60 in metro wards, with no ceiling (determined by PPS).
Overview of QoL 2015
Fieldwork

- Fieldwork by Ask Afrika, back-checked externally by a team commissioned separately by GCRO
- Surveys conducted with CAPI (survey instruments on tablets with GPS)
- Quality control:
  - Field managers – quality checks on fieldworkers
  - External agency personnel – surprise field visits & call backs, internal review of 25% of questionnaires
  - GIS verification by GCRO and service provider
- Significant quality issues were uncovered through GCRO checking:
  1. Not all GPS co-ordinates were taken automatically. Several thousand had manual entries raising questions about authenticity. Unless the manual entries could be verified (e.g. with geocoded addresses) they were rejected and redone
  2. Instances of ‘convenience sampling’ where GPS co-ordinates – when looked at with address information – indicated that interviews were not conducted in homes, but rather in shopping malls, taxi ranks, fast-food outlets etc. These were rooted out and redone
Overview of QoL 2015 Fieldwork
Overview of QoL 2015
Cumulative interviews over the course of the survey
Overview of QoL 2015
Fieldwork – final interviews in each month

*Sample may not be fully representative at each period over the course of fieldwork
• Aim was to have at least 30 respondents per ward in non-metro wards, and 60 in metro wards, with no ceiling (determined by PPS).
## Overview of QoL 2015

Weighting and number of interviews per municipality

- Unweighted data was slightly low on whites, and low on males/high on females. Entire data-set was weighted by race and sex at ward level. A software package, CALMAR, was used to calculate weights to align with Census 2011.

<table>
<thead>
<tr>
<th>Municipality</th>
<th>Unweighted Respondents</th>
<th>Unweighted Percentage</th>
<th>Error bar Percentage</th>
<th>Weighted Respondents</th>
<th>Weighted Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Johannesburg</td>
<td>9,821</td>
<td>32.7%</td>
<td>0.99%</td>
<td>10,959</td>
<td>36.5%</td>
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<tr>
<td>Tshwane</td>
<td>7,242</td>
<td>24.1%</td>
<td>1.15%</td>
<td>7,190</td>
<td>24.0%</td>
</tr>
<tr>
<td>Ekurhuleni</td>
<td>7,266</td>
<td>24.2%</td>
<td>1.15%</td>
<td>7,696</td>
<td>25.7%</td>
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<tr>
<td>Emfuleni</td>
<td>1,693</td>
<td>5.6%</td>
<td>2.38%</td>
<td>1,701</td>
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<td>4.91%</td>
<td>233</td>
<td>0.8%</td>
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<tr>
<td>Merafong</td>
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<td>1.6%</td>
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<td>Midvaal</td>
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<tr>
<td>Mogale City</td>
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<td>3.5%</td>
<td>3.01%</td>
<td>884</td>
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<tr>
<td>Randfontein</td>
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<td>Westonaria</td>
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<td>4.38%</td>
<td>270</td>
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<td><strong>GAUTENG</strong></td>
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<td><strong>100%</strong></td>
<td><strong>0.57%</strong></td>
<td><strong>30,002</strong></td>
<td><strong>100%</strong></td>
</tr>
</tbody>
</table>
Overview of QoL 2015
What’s in the 2015 survey?

• About 60% of the questionnaire remains the same as in previous years. Good coverage of:
  1. Demographic variables (education, age, income)
  2. Migration
  3. Dwelling and service access
  4. Satisfaction with services
  5. Satisfaction with government
  6. Economic conditions
  7. Poverty, wealth, debt, food insecurity, etc.
  8. Headspace, social attitudes
  9. Transport

• Enhanced sections/questions on:
  1. Health
  2. Entrepreneurship, with specific focus on township economy
  3. Smart city
  4. Neighbourhood (e.g. where would respondent like to live)
  5. Gauteng ‘DNA’ questions about identity, affiliations, breaking rules, etc.
Demographic variables and migration
Households
Number of dwelling units at address
Households
Number of households in dwelling unit selected

![Bar Chart showing number of households in various regions of Gauteng, South Africa. The chart compares the percentage of households with only 1 occupant to those with 3 or more occupants.]
<table>
<thead>
<tr>
<th>Number of rooms occupied by household (excluding bathroom, toilet, kitchen)</th>
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<tbody>
<tr>
<td>Households</td>
</tr>
<tr>
<td>19</td>
</tr>
<tr>
<td>12</td>
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<tr>
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</table>

- **% five or more**
- **% 2 to 4**
- **% 1 room only**
- **Mean**
Households
Crowding – households sharing single room

% in single room with more than 1 other household
% in single room with 1 other household
% in single room but not sharing
Households

- Johannesburg: % in single room
- GAUTENG: % in single room
- Johannesburg: % sharing single room with other households
- GAUTENG: % sharing single room with other households
Households
Number of household members

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<tr>
<th>Region</th>
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<th>2</th>
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<td>18</td>
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<td>3</td>
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<td>19</td>
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<td>1</td>
<td>1</td>
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<td>2</td>
<td>2</td>
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<td>2</td>
<td>2</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Randfontein</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
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</tr>
<tr>
<td>Westonaria</td>
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</tbody>
</table>
### Households

Number of household members over 18 years: male vs. female

#### Diagram

- **Johannesburg**: Male 52, Female 48
- **Tshwane**: Male 52, Female 48
- **Ekurhuleni**: Male 52, Female 48
- **Emfuleni**: Male 54, Female 46
- **Lesedi**: Male 53, Female 47
- **Midvaal**: Male 52, Female 49
- **Merafong**: Male 48, Female 51
- **Mogale City**: Male 52, Female 47
- **Randfontein**: Male 53, Female 48
- **Westonaria**: Male 48, Female 52

#### Table

<table>
<thead>
<tr>
<th>Location</th>
<th>Male</th>
<th>Female</th>
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</thead>
<tbody>
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<td>48</td>
</tr>
<tr>
<td>Tshwane</td>
<td>52</td>
<td>48</td>
</tr>
<tr>
<td>Ekurhuleni</td>
<td>52</td>
<td>48</td>
</tr>
<tr>
<td>Emfuleni</td>
<td>54</td>
<td>46</td>
</tr>
<tr>
<td>Lesedi</td>
<td>53</td>
<td>47</td>
</tr>
<tr>
<td>Midvaal</td>
<td>52</td>
<td>49</td>
</tr>
<tr>
<td>Merafong</td>
<td>48</td>
<td>51</td>
</tr>
<tr>
<td>Mogale City</td>
<td>52</td>
<td>47</td>
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<tr>
<td>Randfontein</td>
<td>53</td>
<td>48</td>
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<tr>
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<tr>
<td>GAUTENG</td>
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<td>52</td>
</tr>
</tbody>
</table>
Households
Number of household members under 18 years old

Mean

- 1 to 4
- % five or more
- % none

Johannesburg | Tshwane | Ekurhuleni | Emfuleni | Lesedi | Midvaal | Merafong | Mogale City | Randfontein | Westonaria | GAUTENG
---|---|---|---|---|---|---|---|---|---|---
1,31 | 1,28 | 1,32 | 1,24 | 0,93 | 1,16 | 1,30 | 1,42 | 1,34 | 1,37 | 1,30

% five or more
% 1 to 4
% none

0% | 10% | 20% | 30% | 40% | 50% | 60% | 70% | 80% | 90% | 100%

0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10
Education
Highest level of education achieved

- Johannesburg
- Tshwane
- Ekurhuleni
- Emfuleni
- Lesedi
- Midvaal
- Merafong
- Mogale City
- Randfontein
- Westonaria
- GAUTENG

More than matric
Matric
Schooling incomplete
No schooling
Education
Highest level of education achieved: 2009-2015

The bar chart shows the percentage of individuals in different categories of education attainment across different regions and years. The categories are:
- More than matric
- Matric
- Schooling incomplete
- No schooling

The chart is color-coded to represent these categories, with corresponding figures for each region and year.
Migration
Born in Gauteng or migrated?

- Migrated from another country
- Migrated from another province
- Born in Gauteng

<table>
<thead>
<tr>
<th>Location</th>
<th>Born in Gauteng</th>
<th>Migrated from another country</th>
<th>Migrated from another province</th>
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</thead>
<tbody>
<tr>
<td>Johannesburg</td>
<td>65%</td>
<td>25%</td>
<td>10%</td>
</tr>
<tr>
<td>Tshwane</td>
<td>63%</td>
<td>31%</td>
<td>6%</td>
</tr>
<tr>
<td>Ekurhuleni</td>
<td>67%</td>
<td>28%</td>
<td>5%</td>
</tr>
<tr>
<td>Emfuleni</td>
<td>74%</td>
<td>22%</td>
<td>4%</td>
</tr>
<tr>
<td>Lesedi</td>
<td>78%</td>
<td>18%</td>
<td>4%</td>
</tr>
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<td>Midvaal</td>
<td>69%</td>
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<td>5%</td>
</tr>
<tr>
<td>Merafong</td>
<td>47%</td>
<td>40%</td>
<td>14%</td>
</tr>
<tr>
<td>Mogale City</td>
<td>59%</td>
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<td>8%</td>
</tr>
<tr>
<td>Randfontein</td>
<td>63%</td>
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<td>15%</td>
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<td>15%</td>
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<tr>
<td>Gauteng</td>
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<td>28%</td>
<td>7%</td>
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Migration

Born in Gauteng or migrated: 2011-2015

- Migrated from another country
- Migrated from another province
- Born in Gauteng
Migration
Of migrants, when arrived. And % of total population who arrived since 2010.
Migration
Where did you obtain matric?

In Gauteng
Outside South Africa
Another province
Migration

Where do you consider home

[Bar chart showing the percentage of respondents who consider different places as home.]

- Johannesburg: 73% (Gauteng: 57%, Another province: 19%, Another country: 4%)
- Tshwane: 80% (Gauteng: 76%, Another province: 19%, Another country: 4%)
- Ekurhuleni: 90% (Gauteng: 81%, Another province: 57%, Another country: 4%)
- Emfuleni: 91% (Gauteng: 85%, Another province: 64%, Another country: 5%)
- Lesedi: 85% (Gauteng: 55%, Another province: 26%, Another country: 5%)
- Midvaal: 76% (Gauteng: 61%, Another province: 21%, Another country: 5%)
- Merafong: 76% (Gauteng: 64%, Another province: 26%, Another country: 5%)
- Mogale City: 81% (Gauteng: 57%, Another province: 32%, Another country: 4%)
- Randfontein: 57% (Gauteng: 32%, Another province: 32%, Another country: 4%)
- Westonaria: 76% (Gauteng: 57%, Another province: 19%, Another country: 4%)
- GAUTENG: 76% (Gauteng: 57%, Another province: 19%, Another country: 4%)

- Another province
- Another country
- Gauteng
Migration
Where do you consider home: 2009-2015

Another country
Another province
Gauteng
Access to services
Access to services
% in formal dwelling

<table>
<thead>
<tr>
<th></th>
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<tr>
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<td>GAUTENG</td>
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Access to services
% in formal dwelling: 2009-2015

Johannesburg
GAUTENG
Access to services
% owning own home and in RDP house
Access to services
% owning own home and in RDP house: 2009-2015

- Johannesburg owned
- GAUTENG owned
- Johannesburg RDP
- GAUTENG RDP

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<tr>
<th>Year</th>
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<th>GAUTENG owned</th>
<th>Johannesburg RDP</th>
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<td>2013</td>
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<td>2015</td>
<td>44%</td>
<td>43%</td>
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Access to services
% with piped water into dwelling or yard

- Johannesburg: 94
- Tshwane: 91
- Ekurhuleni: 92
- Emfuleni: 95
- Lesedi: 92
- Midvaal: 75
- Merafong: 88
- Mogale City: 84
- Randfontein: 85
- Westonaria: 73
- GAUTENG: 92

2015
Access to services

% with piped water into dwelling or yard: 2009-2015

- Johannesburg
- GAUTENG
### Access to services

% who think water received is always clean

<table>
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<th>2015</th>
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<td>Gauteng</td>
<td>85</td>
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Access to services
% who think water received is always clean: 2009-2015

- 79% in 2009
- 84% in 2011
- 87% in 2013
- 87% in 2015

Johannesburg
GAUTENG
Accessibility to services

% with adequate sanitation  (flush toilet connected to sewer or septic tank, chemical toilet, VIP)

<table>
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<tbody>
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</table>
Access to services
% with adequate sanitation: 2009-2015
Access to services
% with refuse removed by municipality at least once a week

- Johannesburg: 91
- Tshwane: 84
- Ekurhuleni: 92
- Emfuleni: 80
- Lesedi: 80
- Midvaal: 86
- Merafong: 74
- Mogale City: 83
- Randfontein: 80
- Westonaria: 75
- GAUTENG: 88

2015
Access to services
% with refuse removed by municipality at least once a week: 2009-2015
Access to services
% who use electricity for lighting

- Johannesburg: 90%
- Tshwane: 94%
- Ekurhuleni: 89%
- Emfuleni: 94%
- Lesedi: 94%
- Midvaal: 84%
- Merafong: 86%
- Mogale City: 88%
- Randfontein: 89%
- Westonaria: 74%
- GAUTENG: 90%

Year: 2015
Access to services
% who use electricity for lighting: 2009-2015
Access to services
% with no street lights; % with no stormwater

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Access to services
Respondents with no stormwater
Satisfaction with services
Satisfaction with services
Which types of services matters the most to you?
Satisfaction with services
Government provided dwelling

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Legend:
- Very satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very dissatisfied
Satisfaction with services
Water services

![Bar chart showing satisfaction levels for various regions in Gauteng.](chart.png)
Satisfaction with services
Sanitation

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### Satisfaction with services

**Energy**

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0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%
Satisfaction with services

Waste removal

- Johannesburg
- Tshwane
- Ekurhuleni
- Emfuleni
- Lesedi
- Merafong
- Midvaal
- Mogale City
- Randfontein
- Westonaria
- GAUTENG

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%
Satisfaction with services
Waste services in Johannesburg – over the period of the survey*

*Satisfaction with services in Johannesburg over the period of the survey.

*Sample may not be fully representative at each period over the course of fieldwork.
Satisfaction with services
Cost of municipal services

- Johannesburg
  - Very satisfied: 13
  - Satisfied: 38
  - Neutral: 26
  - Dissatisfied: 16
  - Very dissatisfied: 8

- Tshwane
  - Very satisfied: 10
  - Satisfied: 35
  - Neutral: 22
  - Dissatisfied: 21
  - Very dissatisfied: 12

- Ekurhuleni
  - Very satisfied: 13
  - Satisfied: 36
  - Neutral: 22
  - Dissatisfied: 19
  - Very dissatisfied: 10

- Emfuleni
  - Very satisfied: 9
  - Satisfied: 34
  - Neutral: 24
  - Dissatisfied: 22
  - Very dissatisfied: 10

- Lesedi
  - Very satisfied: 11
  - Satisfied: 43
  - Neutral: 20
  - Dissatisfied: 17
  - Very dissatisfied: 9

- Merafong
  - Very satisfied: 9
  - Satisfied: 26
  - Neutral: 33
  - Dissatisfied: 19
  - Very dissatisfied: 14

- Midvaal
  - Very satisfied: 11
  - Satisfied: 38
  - Neutral: 24
  - Dissatisfied: 15
  - Very dissatisfied: 12

- Mogale City
  - Very satisfied: 6
  - Satisfied: 36
  - Neutral: 31
  - Dissatisfied: 20
  - Very dissatisfied: 8

- Randfontein
  - Very satisfied: 3
  - Satisfied: 33
  - Neutral: 22
  - Dissatisfied: 24
  - Very dissatisfied: 18

- Westonaria
  - Very satisfied: 4
  - Satisfied: 29
  - Neutral: 35
  - Dissatisfied: 20
  - Very dissatisfied: 12

- GAUTENG
  - Very satisfied: 12
  - Satisfied: 36
  - Neutral: 24
  - Dissatisfied: 19
  - Very dissatisfied: 10

Legend:
- Very satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very dissatisfied
Satisfaction with services
Billing for municipal services

<table>
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0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%
Satisfaction with services
Roads

Johannesburg
Tshwane
Ekurhuleni
Emfuleni
Lesedi
Merafong
Midvaal
Mogale City
Randfontein
Westonaria
GAUTENG

Very satisfied
Satisfied
Neutral
Dissatisfied
Very dissatisfied

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%
Satisfaction with services
Parks and public spaces

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

Johannesburg
Tshwane
Ekurhuleni
Emfuleni
Lesedi
Merafong
Midvaal
Mogale City
Randfontein
Westonaria
GAUTENG

Very satisfied
Satisfied
Neutral
Dissatisfied
Very dissatisfied

Ver y satisfied
Satisfied
Neutral
Dissatisfied
Ver y dissatisfied
Satisfaction with services
Emergency services

Johannesburg
11 Very satisfied
30 Satisfied
19 Neutral
23 Dissatisfied
16 Very dissatisfied

Tshwane
9 Very satisfied
37 Satisfied
20 Neutral
19 Dissatisfied
16 Very dissatisfied

Ekurhuleni
12 Very satisfied
39 Satisfied
16 Neutral
20 Dissatisfied
13 Very dissatisfied

Emfuleni
4 Very satisfied
27 Satisfied
22 Neutral
27 Dissatisfied
20 Very dissatisfied

Lesedi
18 Very satisfied
30 Satisfied
23 Neutral
18 Dissatisfied
11 Very dissatisfied

Merafong
8 Very satisfied
33 Satisfied
18 Neutral
25 Dissatisfied
17 Very dissatisfied

Midvaal
12 Very satisfied
31 Satisfied
20 Neutral
18 Dissatisfied
19 Very dissatisfied

Mogale City
4 Very satisfied
25 Satisfied
22 Neutral
29 Dissatisfied
20 Very dissatisfied

Randfontein
32 Very satisfied
17 Satisfied
29 Neutral
29 Dissatisfied
19 Very dissatisfied

Westonaria
5 Very satisfied
32 Satisfied
18 Neutral
29 Dissatisfied
17 Very dissatisfied

GAUTENG
10 Very satisfied
34 Satisfied
19 Neutral
22 Dissatisfied
16 Very dissatisfied
## Satisfaction with services

### Metro/traffic police

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0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%
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# Satisfaction with services

## Local educational services

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**Legend:**
- Very satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very dissatisfied
Satisfaction with services
Government initiatives to grow economy

Johannesburg
Tshwane
Ekurhuleni
Emfuleni
Lesedi
Merafong
Midvaal
Mogale City
Randfontein
Westonaria
GAUTENG

Very satisfied
Satisfied
Neutral
Dissatisfied
Very dissatisfied
Satisfaction with services
Changing satisfaction with services - Johannesburg: 2011-2015
Satisfaction with services
Index of 8 services - % satisfied: 2011-2015 (dwelling, water, sanitation, energy, waste, roads, safety, health)
Satisfaction with services

Index 13 services: dwelling, water, sanitation, waste, energy, cost, billing, parks, roads, emergency, met-pol, health, econ services

Johannesburg
Tshwane
Ekurhuleni
Emfuleni
Lesedi
Merafong
Midvaal
Mogale City
Randfontein
Westonaria
GAUTENG

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

Very satisfied
Satisfied
Neutral
Dissatisfied
Very dissatisfied
Satisfaction with government
Satisfaction with services

Index 13 services: dwelling, water, sanitation, waste, energy, cost, billing, parks, roads, emergency, met-pol, health, econ services

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0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%
Satisfaction with government
Local government

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0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%
Satisfaction with government


- Very satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very dissatisfied

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### Satisfaction with government

**Local government by municipality: 2009**

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### Satisfaction with government

Local government by municipality: 2011

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<th>Dissatisfied</th>
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<tr>
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</table>

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%
Satisfaction with government
Local government by municipality: 2013

- Johannesburg: 3 Very satisfied, 33 Satisfied, 11 Neutral, 35 Dissatisfied, 17 Very dissatisfied
- Tshwane: 3 Very satisfied, 39 Satisfied, 12 Neutral, 30 Dissatisfied, 16 Very dissatisfied
- Ekurhuleni: 4 Very satisfied, 33 Satisfied, 13 Neutral, 26 Dissatisfied, 24 Very dissatisfied
- Emfuleni: 3 Very satisfied, 21 Satisfied, 7 Neutral, 29 Dissatisfied, 39 Very dissatisfied
- Lesedi: 10 Very satisfied, 20 Satisfied, 10 Neutral, 15 Dissatisfied, 46 Very dissatisfied
- Merafong: 3 Very satisfied, 34 Satisfied, 11 Neutral, 33 Dissatisfied, 20 Very dissatisfied
- Midvaal: 12 Very satisfied, 30 Satisfied, 8 Neutral, 24 Dissatisfied, 26 Very dissatisfied
- Mogale City: 3 Very satisfied, 33 Satisfied, 10 Neutral, 37 Dissatisfied, 18 Very dissatisfied
- Randfontein: 2 Very satisfied, 24 Satisfied, 15 Neutral, 35 Dissatisfied, 25 Very dissatisfied
- Westonaria: 1 Very satisfied, 23 Satisfied, 12 Neutral, 29 Dissatisfied, 34 Very dissatisfied
- GAUTENG: 3 Very satisfied, 34 Satisfied, 12 Neutral, 31 Dissatisfied, 20 Very dissatisfied

Legend:
- Very satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very dissatisfied
Satisfaction with government
Local government by municipality: 2015

![Bar chart showing satisfaction levels for different municipalities in Gauteng province.](chart.png)
Satisfaction with government

Very satisfied
Satisfied
Neutral
Dissatisfied
Very dissatisfied

2009
7
39
20
26
9

2011
4
26
22
28
20

2013
3
33
11
35
17

2015
7
27
23
25
18

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%
Satisfaction with government
Satisfaction with government
Satisfaction with government
Local government – over the period of the survey*

- Average dissatisfaction, July – November: 46%
- Average dissatisfaction, December – May: 41%

*Sample may not be fully representative at each period over the course of fieldwork
Exploring government dissatisfaction
Impacts of government dissatisfaction

Intention to vote

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<th>City</th>
<th>Yes</th>
<th>No</th>
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<tr>
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</table>
Impacts of government dissatisfaction
Participated in protest in last 12 months: 2013, 2015

![Bar chart showing the number of protests in different locations in 2013 and 2015.](chart.png)
Satisfaction with life as a whole and satisfaction with local government (Johannesburg)

Reasons for government dissatisfaction

<table>
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<th>Satisfied with life as a whole</th>
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<th>Satisfied</th>
<th>Neither</th>
<th>Dissatisfied</th>
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<th>Dissatisfied</th>
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</tbody>
</table>
Reasons for government dissatisfaction
Race and satisfaction with local government (Johannesburg)

- **African**
  - Very satisfied: 7%
  - Satisfied: 27%
  - Neither: 20%
  - Dissatisfied: 27%
  - Very dissatisfied: 19%

- **Coloured**
  - Very satisfied: 8%
  - Satisfied: 26%
  - Neither: 26%
  - Dissatisfied: 22%
  - Very dissatisfied: 18%

- **Indian / Asian**
  - Very satisfied: 8%
  - Satisfied: 23%
  - Neither: 37%
  - Dissatisfied: 18%
  - Very dissatisfied: 15%

- **White**
  - Very satisfied: 12%
  - Satisfied: 30%
  - Neither: 32%
  - Dissatisfied: 16%
  - Very dissatisfied: 10%
Corruption is the biggest threat to our democracy (2009)

**Reasons for government dissatisfaction**

- Johannesburg: 33% Strongly agree, 56% Agree, 6% Neither, 5% Disagree, 1% Strongly disagree
- Tshwane: 38% Strongly agree, 47% Agree, 8% Neither, 4% Disagree, 3% Strongly disagree
- Ekurhuleni: 32% Strongly agree, 54% Agree, 8% Neither, 5% Disagree, 1% Strongly disagree
- Emfuleni: 38% Strongly agree, 51% Agree, 5% Neither, 3% Disagree, 3% Strongly disagree
- Lesedi: 35% Strongly agree, 52% Agree, 7% Neither, 7% Disagree
- Midvaal: 49% Strongly agree, 39% Agree, 7% Neither, 5% Disagree
- Merafong: 37% Strongly agree, 52% Agree, 7% Neither, 3% Disagree, 2% Strongly disagree
- Mogale City: 41% Strongly agree, 49% Agree, 6% Neither, 4% Disagree, 1% Strongly disagree
- Randfontein: 36% Strongly agree, 56% Agree, 4% Neither, 3% Disagree, 1% Strongly disagree
- Westonaria: 52% Strongly agree, 36% Agree, 3% Neither, 7% Disagree, 1% Strongly disagree
- GAUTENG: 35% Strongly agree, 52% Agree, 7% Neither, 5% Disagree, 1% Strongly disagree
Corruption is the biggest threat to our democracy (2011)

Reasons for government dissatisfaction

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<tr>
<th>Township</th>
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<td>36</td>
<td>48</td>
<td>9</td>
<td>6</td>
<td></td>
</tr>
</tbody>
</table>

- Strongly agree: Green
- Agree: Light green
- Neither: Yellow
- Disagree: Orange
- Strongly disagree: Red
Reasons for government dissatisfaction
Corruption is the biggest threat to our democracy (2013)

Johannesburg
- Strongly agree: 33%
- Agree: 56%
- Neither: 6%
- Disagree: 4%
- Strongly disagree: 4%

Tshwane
- Strongly agree: 28%
- Agree: 62%
- Neither: 4%
- Disagree: 6%
- Strongly disagree: 4%

Ekurhuleni
- Strongly agree: 32%
- Agree: 56%
- Neither: 8%
- Disagree: 3%
- Strongly disagree: 3%

Emfuleni
- Strongly agree: 56%
- Agree: 36%
- Neither: 3%
- Disagree: 4%
- Strongly disagree: 4%

Lesedi
- Strongly agree: 46%
- Agree: 49%
- Neither: 3%
- Disagree: 2%
- Strongly disagree: 3%

Midvaal
- Strongly agree: 49%
- Agree: 38%
- Neither: 7%
- Disagree: 5%
- Strongly disagree: 5%

Merafong
- Strongly agree: 29%
- Agree: 62%
- Neither: 5%
- Disagree: 4%
- Strongly disagree: 4%

Mogale City
- Strongly agree: 34%
- Agree: 58%
- Neither: 4%
- Disagree: 3%
- Strongly disagree: 2%

Randfontein
- Strongly agree: 23%
- Agree: 70%
- Neither: 4%
- Disagree: 2%
- Strongly disagree: 4%

Westonaria
- Strongly agree: 29%
- Agree: 64%
- Neither: 4%
- Disagree: 3%
- Strongly disagree: 3%

GAUTENG
- Strongly agree: 33%
- Agree: 56%
- Neither: 6%
- Disagree: 3%
- Strongly disagree: 4%
Corruption is the biggest threat to our democracy (2015)

Reasons for government dissatisfaction

Johannesburg
- Strongly agree: 42%
- Agree: 40%
- Neither: 11%
- Disagree: 5%
- Strongly disagree: 2%

Tshwane
- Strongly agree: 41%
- Agree: 41%
- Neither: 11%
- Disagree: 5%
- Strongly disagree: 2%

Ekurhuleni
- Strongly agree: 42%
- Agree: 42%
- Neither: 9%
- Disagree: 6%
- Strongly disagree: 1%

Emfuleni
- Strongly agree: 40%
- Agree: 35%
- Neither: 14%
- Disagree: 8%
- Strongly disagree: 2%

Lesedi
- Strongly agree: 37%
- Agree: 30%
- Neither: 21%
- Disagree: 8%
- Strongly disagree: 3%

Midvaal
- Strongly agree: 52%
- Agree: 32%
- Neither: 9%
- Disagree: 4%
- Strongly disagree: 3%

Merafong
- Strongly agree: 41%
- Agree: 45%
- Neither: 8%
- Disagree: 5%
- Strongly disagree: 1%

Mogale City
- Strongly agree: 38%
- Agree: 51%
- Neither: 7%
- Disagree: 4%

Randfontein
- Strongly agree: 36%
- Agree: 57%
- Neither: 2%
- Disagree: 4%

Westonaria
- Strongly agree: 33%
- Agree: 48%
- Neither: 9%
- Disagree: 9%
- Strongly disagree: 2%

GAUTENG
- Strongly agree: 41%
- Agree: 41%
- Neither: 10%
- Disagree: 6%
- Strongly disagree: 2%
Reasons for government dissatisfaction
Dwelling type and satisfaction with local government (Johannesburg)

- House or formal structure on a separate stand: 7 Very satisfied, 28 Satisfied, 22 Neither, 26 Dissatisfied, 17 Very dissatisfied
- Flat or apartment in a block of flats: 8 Very satisfied, 28 Satisfied, 30 Neither, 20 Dissatisfied, 14 Very dissatisfied
- Cluster house in a complex: 21 Very satisfied, 30 Satisfied, 27 Neither, 10 Dissatisfied, 12 Very dissatisfied
- Informal dwelling or shack in backyard: 4 Very satisfied, 19 Satisfied, 16 Neither, 31 Dissatisfied, 30 Very dissatisfied
- Informal dwelling NOT in backyard. Informal settlement: 3 Very satisfied, 9 Satisfied, 13 Neither, 38 Dissatisfied, 37 Very dissatisfied
- Hostel: 2 Very satisfied, 16 Satisfied, 14 Neither, 49 Dissatisfied, 20 Very dissatisfied
Reasons for government dissatisfaction
Which department/service did you most recently interact with?

- GAUTENG
- Johannesburg
Reasons for government dissatisfaction
Perception of frontline services (Johannesburg)

- Excludes people who did not recently interact with a government department / never interact with government officials
Reasons for government dissatisfaction

Index of perceptions of frontline services (out of 10)

2015
Reasons for government dissatisfaction
Perception of frontline services (Johannesburg): Health

- Assisted timeously: 38% No, 62% Yes
- Treated with dignity & respect: 27% No, 73% Yes
- Needs were met: 20% No, 80% Yes
Reasons for government dissatisfaction

Perception of frontline services (Johannesburg): Municipal services / customer care centre

- Assisted timeously: 53% No, 47% Yes
- Treated with dignity & respect: 75% No, 25% Yes
- Needs were met: 51% No, 49% Yes
Reasons for government dissatisfaction

Perception of frontline services (Johannesburg): Traffic / transport dept

- Assisted timeously: 20% No, 80% Yes
- Treated with dignity & respect: 16% No, 84% Yes
- Needs were met: 18% No, 82% Yes
Reasons for government dissatisfaction
Perception of frontline services and satisfaction with local government (Johannesburg)

I was treated with respect and dignity - NO
- Very satisfied: 3%
- Satisfied: 16%
- Neither: 17%
- Dissatisfied: 35%
- Very dissatisfied: 29%

I was treated with respect and dignity - YES
- Very satisfied: 7%
- Satisfied: 29%
- Neither: 20%
- Dissatisfied: 28%
- Very dissatisfied: 16%
Reasons for government dissatisfaction
Perception of frontline services and satisfaction with local government (Johannesburg)

They were able to help my needs - NO

- Very dissatisfied: 3%
- Dissatisfied: 16%
- Neither: 18%
- Satisfied: 33%
- Very satisfied: 30%

They were able to help my needs - YES

- Very dissatisfied: 7%
- Dissatisfied: 28%
- Neither: 20%
- Satisfied: 29%
- Very satisfied: 16%
**Reasons for government dissatisfaction**

Believes that government officials are doing their best to live up to Batho Pele

- Excludes people who never interact with government officials
Reasons for government dissatisfaction

% agree, my municipality doesn’t care about delivering services to me

<table>
<thead>
<tr>
<th>Region</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Johannesburg</td>
<td>42</td>
</tr>
<tr>
<td>Tshwane</td>
<td>43</td>
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<tr>
<td>Ekurhuleni</td>
<td>42</td>
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<td>Emfuleni</td>
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<td>Lesedi</td>
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<td>Merafong</td>
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<td>Midvaal</td>
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<tr>
<td>Mogale City</td>
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<tr>
<td>Randfontein</td>
<td>57</td>
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<tr>
<td>Westonaria</td>
<td>49</td>
</tr>
<tr>
<td>GAUTENG</td>
<td>43</td>
</tr>
</tbody>
</table>
Reasons for government dissatisfaction
Satisfaction with local councilor

[Bar chart showing satisfaction levels across different areas in Gauteng province, with percentages indicating varying levels of satisfaction including Very satisfied, Satisfied, Neutral, Dissatisfied, and Very dissatisfied.]
Satisfaction with local councilor

% Don't know local councilor

- 0 - 15
- 16 - 21
- 22 - 28
- 29 - 33
- 34 - 40
- 41 - 47
- 48 - 57
- 58 - 69
- 70 - 85
- 86 - 100

Local Municipal Boundaries

Data source: GCRO QoL IV (2015)
Reasons for government dissatisfaction
Satisfaction with local councilor and satisfaction with local government (Johannesburg)

- Satisfied with councilor
  - Very satisfied: 20
  - Satisfied: 54
  - Neither: 13
  - Dissatisfied: 8
  - Very dissatisfied: 5

- Neither
  - Very satisfied: 5
  - Satisfied: 23
  - Neither: 49
  - Dissatisfied: 15
  - Very dissatisfied: 8

- Dissatisfied with councilor
  - Very satisfied: 2
  - Satisfied: 11
  - Neither: 15
  - Dissatisfied: 42
  - Very dissatisfied: 29

- Don't know councillor
  - Very satisfied: 5
  - Satisfied: 24
  - Neither: 26
  - Dissatisfied: 26
  - Very dissatisfied: 19
Reasons for government dissatisfaction
Participated in ‘government’ forums and satisfaction with local government (Johannesburg)

![Bar chart showing participation and satisfaction levels.]

- **Participated**
  - Very satisfied: 8
  - Satisfied: 28
  - Neither: 19
  - Dissatisfied: 26
  - Very dissatisfied: 19

- **Did not participate**
  - Very satisfied: 7
  - Satisfied: 25
  - Neither: 27
  - Dissatisfied: 24
  - Very dissatisfied: 17

Legend:
- Very satisfied
- Satisfied
- Neither
- Dissatisfied
- Very dissatisfied
Reasons for government dissatisfaction

Satisfaction with initiatives to grow economy and satisfaction with local government (Johannesburg)

- Dissatisfied with government initiatives to grow economy: 4% Very dissatisfied, 22% Dissatisfied, 18% Neither satisfied nor dissatisfied, 32% Satisfied, 24% Very satisfied

- Satisfied with government initiatives to grow economy: 17% Very satisfied, 38% Satisfied, 22% Neither satisfied nor dissatisfied, 15% Dissatisfied, 7% Very dissatisfied
Reasons for government dissatisfaction
Attended ward meeting in the last year
Reasons for government dissatisfaction

Participated in ward meetings and satisfaction with local government (Johannesburg)

<table>
<thead>
<tr>
<th>Category</th>
<th>Very satisfied</th>
<th>Satisfied</th>
<th>Neither</th>
<th>Dissatisfied</th>
<th>Very dissatisfied</th>
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<tbody>
<tr>
<td>Participated</td>
<td>7</td>
<td>26</td>
<td>25</td>
<td>25</td>
<td>17</td>
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<tr>
<td>Did not participate</td>
<td>8</td>
<td>28</td>
<td>18</td>
<td>26</td>
<td>19</td>
</tr>
</tbody>
</table>

[Bar chart showing participation and satisfaction levels]
Reasons for government dissatisfaction
Attended IDP meeting in the last year
Reasons for government dissatisfaction
Participated in IDP meetings and satisfaction local government (Johannesburg)

- **Participated**
  - Very satisfied: 7
  - Satisfied: 27
  - Neither: 23
  - Dissatisfied: 25
  - Very dissatisfied: 17

- **Did not participate**
  - Very satisfied: 5
  - Satisfied: 32
  - Neither: 18
  - Dissatisfied: 18
  - Very dissatisfied: 27
Reasons for government dissatisfaction

Attended community development forum meeting in the last year
Participated in community development forums & satisfaction local government (Johannesburg)

Reasons for government dissatisfaction

Participated

<table>
<thead>
<tr>
<th>Did not participate</th>
<th>Very satisfied</th>
<th>Satisfied</th>
<th>Neither</th>
<th>Dissatisfied</th>
<th>Very dissatisfied</th>
</tr>
</thead>
<tbody>
<tr>
<td>Participated</td>
<td>7</td>
<td>27</td>
<td>24</td>
<td>25</td>
<td>17</td>
</tr>
<tr>
<td>Did not participate</td>
<td>7</td>
<td>29</td>
<td>16</td>
<td>23</td>
<td>24</td>
</tr>
</tbody>
</table>

0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%
Which level of government has done the most to improve your quality of life?

Reasons for government dissatisfaction

- None
- Local
- Provincial
- National

Survey results by city:

- Johannesburg: None (44%), Local (18%), Provincial (9%), National (29%)
- Tshwane: None (46%), Local (19%), Provincial (8%), National (21%)
- Ekurhuleni: None (42%), Local (28%), Provincial (6%), National (10%)
- Emfuleni: None (53%), Local (31%), Provincial (6%), National (10%)
- Lesedi: None (54%), Local (30%), Provincial (6%), National (10%)
- Midvaal: None (41%), Local (11%), Provincial (6%), National (15%)
- Merafong: None (29%), Local (10%), Provincial (7%), National (15%)
- Mogale City: None (27%), Local (15%), Provincial (4%), National (14%)
- Randfontein: None (37%), Local (11%), Provincial (4%), National (13%)
- Westonaria: None (29%), Local (18%), Provincial (9%), National (9%)
- GAUTENG: None (44%), Local (18%), Provincial (9%), National (29%)
Reasons for government dissatisfaction
Which level of government has done the most to improve your quality of life? (Johannesburg)
Economic conditions
### Entrepreneurship

Are you currently the owner of a business: % yes

<table>
<thead>
<tr>
<th>Location</th>
<th>2011</th>
<th>2013</th>
<th>2015</th>
</tr>
</thead>
<tbody>
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<tr>
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<td>11</td>
<td>10</td>
</tr>
<tr>
<td>Ekurhuleni</td>
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<td>8</td>
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<tr>
<td>Emfuleni</td>
<td>8</td>
<td>9</td>
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</tr>
<tr>
<td>Lesedi</td>
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<td>6</td>
<td>7</td>
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<td>9</td>
</tr>
<tr>
<td>Randfontein</td>
<td>8</td>
<td>4</td>
<td>11</td>
</tr>
<tr>
<td>Westonaria</td>
<td>4</td>
<td>11</td>
<td>111</td>
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<tr>
<td>GAUTENG</td>
<td>8</td>
<td>8</td>
<td>8</td>
</tr>
</tbody>
</table>
Entrepreneurship
Is the business formal or informal?
Entrepreneurship
What does your business do? (coded to new SIC codes)
Entrepreneurship
How many people does your business employ? Formal sector
Entrepreneurship
How many people does your business employ? Informal sector
Ever started a business and did the business fail?
Entrepreneurship

Ever started a business and did the business fail: 2011-2015

![Graph showing the percentage of businesses that failed in Johannesburg and Gauteng from 2011 to 2015. The graph includes a line chart and bar charts for each year, with the percentage of failed businesses on the y-axis and the years on the x-axis. The y-axis ranges from 0 to 50, and the x-axis ranges from 2011 to 2015.]
Entrepreneurship
Primary constraints on business: formal
Entrepreneurship
Primary constraints on business: informal

- Violence
- Labour regulations, electricity
- Storing & moving goods
- Tax rates
- Harassment by police
- Lack of skills
- Competition from foreign owned...
- Other
- Rising costs
- Cost of credit/borrowing
- Lack of access to finance/credit
- Not enough demand
- Crime and theft

---

Johannesburg
Gauteng
Entrepreneurship
Do you know of any government service to support small business: % yes

<table>
<thead>
<tr>
<th>Location</th>
<th>% Yes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Johannesburg</td>
<td>29</td>
</tr>
<tr>
<td>Tshwane</td>
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<tr>
<td>Ekurhuleni</td>
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<tr>
<td>Emfuleni</td>
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<td>Westonaria</td>
<td>25</td>
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<tr>
<td>GAUTENG</td>
<td>28</td>
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</tbody>
</table>

2015
Entrepreneurship
Have you ever approached government for support: 2013, 2015
Entrepreneurship
Satisfaction with business support provided by government

<table>
<thead>
<tr>
<th>Location</th>
<th>Very satisfied</th>
<th>Satisfied</th>
<th>Neutral</th>
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<td>11</td>
<td>23</td>
<td>26</td>
<td>24</td>
<td>16</td>
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</tbody>
</table>
Have you done any work in the last 7 days: 2009, 2013, 2015 (Question was asked differently in 2011)
Employment
Working status of those employed

Self employed, own business, working from home
Self employed, own business, NOT working from home
Employed part time, informal sector
Employed full time, informal sector
Employed part time, formal sector
Employed full time, formal sector

<table>
<thead>
<tr>
<th>Region</th>
<th>Self employed, working from home</th>
<th>Self employed, NOT working from home</th>
<th>Employed part time, informal sector</th>
<th>Employed full time, informal sector</th>
<th>Employed part time, formal sector</th>
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</table>
Employment
**Employment**

In last year worked in government employment scheme (jozi@work, EPWP, CWP) and benefits?

<table>
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<th>Benefits</th>
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<td>Ekurhuleni</td>
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<td>Emfuleni</td>
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<td>Lesedi</td>
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<td>Randfontein</td>
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</tr>
<tr>
<td>Westonaria</td>
<td>4</td>
</tr>
</tbody>
</table>

**Total for GAUTENG = 340 000**

- Johannesburg: 5 benefits = 175 000
- Other areas: 2 benefits each = 340 000

**Graphs**

- **Money**
- **Jobs**
- **Skills**
- **Money vs. Jobs vs. Skills**
- **Business ideas / networks**
- **No benefits**

**Started own business**
Local economies
Access to economic services within easy walking distance
Local economies
No economic services are within easy walking distance of here
Respondents who said supermarkets are not in easy walking distance

- High
- Low
- 750 m buffer
- Urban
- Local Municipal Boundaries

Data source: QoL IV (2015)
Respondents who said internet cafes are not in easy walking distance

- High
- Low
- 750 m buffer
- Urban
- Local Municipal Boundaries

Data source: QoL IV (2015)
Poverty and inequality
Poverty and inequality
Average household income per month

<table>
<thead>
<tr>
<th>Area</th>
<th>Average Household Income</th>
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<tbody>
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<td>13,487</td>
</tr>
<tr>
<td>Tshwane</td>
<td>11,328</td>
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<td>Ekurhuleni</td>
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<td>6,131</td>
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<td>5,342</td>
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<td>5,075</td>
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<tr>
<td>GAUTENG</td>
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</table>

Average household income
Poverty and inequality
Average household income per month
Poverty and inequality

Do you have debt?
Poverty and inequality

Do you have debt? 2009-2015
Poverty and inequality

Has respondent or other adult in household skipped a meal in the last year?
Poverty and inequality
Have children in the household skipped a meal in the last year?
Poverty and inequality

Children in household that benefit from a school feeding scheme?

<table>
<thead>
<tr>
<th>Place</th>
<th>Benefit from feeding scheme</th>
</tr>
</thead>
<tbody>
<tr>
<td>Johannesburg</td>
<td>26%</td>
</tr>
<tr>
<td>Tshwane</td>
<td>26%</td>
</tr>
<tr>
<td>Ekurhuleni</td>
<td>29%</td>
</tr>
<tr>
<td>Emfuleni</td>
<td>32%</td>
</tr>
<tr>
<td>Lesedi</td>
<td>33%</td>
</tr>
<tr>
<td>Midvaal</td>
<td>28%</td>
</tr>
<tr>
<td>Merafong</td>
<td>25%</td>
</tr>
<tr>
<td>Mogale City</td>
<td>39%</td>
</tr>
<tr>
<td>Randfontein</td>
<td>37%</td>
</tr>
<tr>
<td>Westonaria</td>
<td>40%</td>
</tr>
<tr>
<td>Gauteng</td>
<td>35%</td>
</tr>
<tr>
<td>GAUTENG</td>
<td>29%</td>
</tr>
</tbody>
</table>
Poverty and inequality

How easy or difficult is it to save money?
Poverty and inequality
Does someone in the household receive a social grant?
How often, if ever, do you buy lotto tickets?

**Poverty and inequality**

<table>
<thead>
<tr>
<th>Location</th>
<th>Never</th>
<th>Couple of times a year</th>
<th>Couple of times a month</th>
<th>Every week</th>
</tr>
</thead>
<tbody>
<tr>
<td>Johannesburg</td>
<td>66%</td>
<td>11%</td>
<td>14%</td>
<td>9%</td>
</tr>
<tr>
<td>Tshwane</td>
<td>67%</td>
<td>11%</td>
<td>16%</td>
<td>9%</td>
</tr>
<tr>
<td>Ekurhuleni</td>
<td>67%</td>
<td>16%</td>
<td>14%</td>
<td>5%</td>
</tr>
<tr>
<td>Emfuleni</td>
<td>67%</td>
<td>17%</td>
<td>10%</td>
<td>3%</td>
</tr>
<tr>
<td>Lesedi</td>
<td>70%</td>
<td>12%</td>
<td>8%</td>
<td>3%</td>
</tr>
<tr>
<td>Midvaal</td>
<td>75%</td>
<td>6%</td>
<td>9%</td>
<td>5%</td>
</tr>
<tr>
<td>Merafong</td>
<td>80%</td>
<td>10%</td>
<td>13%</td>
<td>6%</td>
</tr>
<tr>
<td>Mogale City</td>
<td>71%</td>
<td>4%</td>
<td>11%</td>
<td>6%</td>
</tr>
<tr>
<td>Randfontein</td>
<td>79%</td>
<td>7%</td>
<td>6%</td>
<td>4%</td>
</tr>
<tr>
<td>Westonaria</td>
<td>83%</td>
<td>7%</td>
<td>6%</td>
<td>3%</td>
</tr>
<tr>
<td>GAUTENG</td>
<td>67%</td>
<td>10%</td>
<td>15%</td>
<td>8%</td>
</tr>
</tbody>
</table>
Poverty and inequality
% owning selected assets

Graph showing the percentage of ownership of selected assets (Computer, laptop or tablet, Car, Fridge) in various regions of Gauteng.
Poverty and inequality
Gini co-efficient: 2009-2015
Transport
Transport

Purpose of most frequent trip

- To go to work: 36 (GAUTENG), 39 (Johannesburg)
- To look for work: 9 (GAUTENG), 9 (Johannesburg)
- To go to the place where I study: 5 (GAUTENG), 5 (Johannesburg)
- Shopping: 33 (GAUTENG), 29 (Johannesburg)
- Taking children to school: 2 (GAUTENG), 3 (Johannesburg)
- To go to a place of leisure or entertainment: 2 (GAUTENG), 2 (Johannesburg)
- Other purpose: 12 (GAUTENG), 12 (Johannesburg)
Mode of transport for longest part of trip to work (Johannesburg)
Transport
Satisfaction with longest mode of transport (Johannesburg)

<table>
<thead>
<tr>
<th>Mode of Transport</th>
<th>Very satisfied</th>
<th>Satisfied</th>
<th>Neutral</th>
<th>Dissatisfied</th>
<th>Very dissatisfied</th>
</tr>
</thead>
<tbody>
<tr>
<td>Walk</td>
<td>17</td>
<td>54</td>
<td>12</td>
<td>14</td>
<td>3</td>
</tr>
<tr>
<td>Bicycle</td>
<td>17</td>
<td>50</td>
<td>17</td>
<td>6</td>
<td>11</td>
</tr>
<tr>
<td>Private vehicle</td>
<td>33</td>
<td>56</td>
<td>6</td>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td>Taxi</td>
<td>13</td>
<td>60</td>
<td>12</td>
<td>12</td>
<td>3</td>
</tr>
<tr>
<td>Train</td>
<td>11</td>
<td>35</td>
<td>15</td>
<td>29</td>
<td>11</td>
</tr>
<tr>
<td>Gautrain</td>
<td>33</td>
<td>63</td>
<td>6</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>ReaVaya / A re yeng BRT</td>
<td>30</td>
<td>61</td>
<td>6</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>Other bus</td>
<td>12</td>
<td>63</td>
<td>9</td>
<td>13</td>
<td>4</td>
</tr>
</tbody>
</table>
I break the rules because I won't get caught
I break the rules, only because others do
I don't break the rules of the road
Transport
Involved in a road accident in the past year

- Johannesburg: 6
- Tshwane: 6
- Ekurhuleni: 6
- Emfuleni: 3
- Lesedi: 3
- Midvaal: 3
- Merafong: 2
- Mogale City: 3
- Randfontein: 1
- Westonaria: 3
- GAUTENG: 6
Opinions about e-Tolls (Johannesburg)

A good way to manage congestion

I will never pay e-Tolls*

I would be more willing to pay if the money was staying in South Africa and benefiting the country*

*Excludes those who say ‘Not applicable/don’t use freeways’
Headspace: social cohesion and socio-political attitudes
Social cohesion

Which of the following do you most strongly identify with?
Agree or disagree: Blacks and whites will never really trust each other

Social cohesion

![Bar chart showing the distribution of responses to the question. The chart compares the percentage of respondents who agree, disagree, or neither agree nor disagree across different regions in Gauteng. The regions are categorized by the percentage of respondents in each category.]
**Social cohesion**

Agree or disagree: Coloured people are playing an important role in helping to build the new SA
Social cohesion
Agree or disagree: Indians do not deserve to benefit from affirmative action
Social cohesion
Agree or disagree: Affirmative action and BEE must be sped up

[Bar chart showing the distribution of responses across different regions in Gauteng, indicating the percentage of respondents who strongly disagree, disagree, neither, agree, and strongly agree with the statement.]
Agree or disagree: South Africa belongs more to black people than coloureds, Indians or whites

**Social cohesion**

Agree or disagree: South Africa belongs more to black people than coloureds, Indians or whites.
Social cohesion
Agree or disagree: There is no place for white people in South Africa today
Social cohesion

Agree or disagree: Too many people coming to Gauteng, we should bring back influx control

<table>
<thead>
<tr>
<th>Location</th>
<th>Strongly disagree</th>
<th>Disagree</th>
<th>Neither</th>
<th>Agree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Johannesburg</td>
<td>13</td>
<td>15</td>
<td>13</td>
<td>7</td>
</tr>
<tr>
<td>Tshwane</td>
<td>25</td>
<td>23</td>
<td>26</td>
<td>19</td>
</tr>
<tr>
<td>Ekurhuleni</td>
<td>25</td>
<td>23</td>
<td>26</td>
<td>19</td>
</tr>
<tr>
<td>Emfuleni</td>
<td>25</td>
<td>23</td>
<td>26</td>
<td>19</td>
</tr>
<tr>
<td>Lesedi</td>
<td>25</td>
<td>23</td>
<td>26</td>
<td>19</td>
</tr>
<tr>
<td>Midvaal</td>
<td>25</td>
<td>23</td>
<td>26</td>
<td>19</td>
</tr>
<tr>
<td>Merafong</td>
<td>25</td>
<td>23</td>
<td>26</td>
<td>19</td>
</tr>
<tr>
<td>Mogale City</td>
<td>25</td>
<td>23</td>
<td>26</td>
<td>19</td>
</tr>
<tr>
<td>Randfontein</td>
<td>25</td>
<td>23</td>
<td>26</td>
<td>19</td>
</tr>
<tr>
<td>Westonaria</td>
<td>25</td>
<td>23</td>
<td>26</td>
<td>19</td>
</tr>
<tr>
<td>GAUTENG</td>
<td>25</td>
<td>23</td>
<td>26</td>
<td>19</td>
</tr>
</tbody>
</table>

Legend:
- **Strongly disagree**
- **Disagree**
- **Neither**
- **Agree**
### Social Cohesion

#### Attitudes to foreign residents

<table>
<thead>
<tr>
<th>Location</th>
<th>Legal foreigners are ok (%)</th>
<th>Foreigners should be allowed to stay (%)</th>
<th>Send foreigners home (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Johannesburg</td>
<td>62</td>
<td>19</td>
<td>20</td>
</tr>
<tr>
<td>Tshwane</td>
<td>53</td>
<td>27</td>
<td>22</td>
</tr>
<tr>
<td>Ekurhuleni</td>
<td>61</td>
<td>17</td>
<td>22</td>
</tr>
<tr>
<td>Emfuleni</td>
<td>41</td>
<td>53</td>
<td>18</td>
</tr>
<tr>
<td>Lesedi</td>
<td>30</td>
<td>16</td>
<td>53</td>
</tr>
<tr>
<td>Midvaal</td>
<td>53</td>
<td>11</td>
<td>30</td>
</tr>
<tr>
<td>Merafong</td>
<td>62</td>
<td>20</td>
<td>18</td>
</tr>
<tr>
<td>Mogale City</td>
<td>64</td>
<td>19</td>
<td>17</td>
</tr>
<tr>
<td>Randfontein</td>
<td>65</td>
<td>17</td>
<td>18</td>
</tr>
<tr>
<td>Westonaria</td>
<td>50</td>
<td>34</td>
<td>16</td>
</tr>
<tr>
<td>GAUTENG</td>
<td>58</td>
<td>19</td>
<td>23</td>
</tr>
</tbody>
</table>
Social cohesion
Do you think it is ok to physically attack foreigners to make them leave?
Agree or disagree: It is acceptable to be violent to gay and lesbian people

Social cohesion

The graph shows the distribution of agreement or disagreement on the statement "It is acceptable to be violent to gay and lesbian people," categorized by various locations. The colors represent:
- **Green**: Strongly disagree
- **Yellow**: Disagree
- **Red**: Neither
- **Orange**: Agree

Locations include Johannesburg, Tshwane, Ekurhuleni, Emfuleni, Lesedi, Midvaal, Merafong, Mogale City, Randfontein, Westonaria, and the entire GAUTENG region.
Social and political attitudes
Gauteng would be a better place if ...

- All still believed in rainbow nation: 80%
- More parks & green spaces: 77%
- All infringements dealt with severely: 53%
- Corporal punishment brought back: 46%
- Death penalty brought back: 46%
Social and political attitudes
Agree or disagree: South Africa is going in the wrong direction
Agree or disagree: South Africa is a failed state

<table>
<thead>
<tr>
<th>Region</th>
<th>Strongly disagree</th>
<th>Disagree</th>
<th>Neither</th>
<th>Agree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Johannesburg</td>
<td>11%</td>
<td>12%</td>
<td>24%</td>
<td>22%</td>
</tr>
<tr>
<td>Tshwane</td>
<td>2%</td>
<td>29%</td>
<td>22%</td>
<td>25%</td>
</tr>
<tr>
<td>Ekurhuleni</td>
<td>4%</td>
<td>26%</td>
<td>29%</td>
<td>19%</td>
</tr>
<tr>
<td>Emfuleni</td>
<td>9%</td>
<td>19%</td>
<td>23%</td>
<td>15%</td>
</tr>
<tr>
<td>Lesedi</td>
<td>5%</td>
<td>16%</td>
<td>31%</td>
<td>41%</td>
</tr>
<tr>
<td>Midvaal</td>
<td>8%</td>
<td>6%</td>
<td>18%</td>
<td>18%</td>
</tr>
<tr>
<td>Merafong</td>
<td>17%</td>
<td>22%</td>
<td>48%</td>
<td>41%</td>
</tr>
<tr>
<td>Mogele City</td>
<td>20%</td>
<td>40%</td>
<td>16%</td>
<td>16%</td>
</tr>
<tr>
<td>Randfontein</td>
<td>14%</td>
<td>41%</td>
<td>7%</td>
<td>16%</td>
</tr>
<tr>
<td>Westonaria</td>
<td>16%</td>
<td>16%</td>
<td>8%</td>
<td>25%</td>
</tr>
<tr>
<td>GAUTENG</td>
<td>22%</td>
<td>30%</td>
<td>11%</td>
<td>11%</td>
</tr>
</tbody>
</table>
Agree or disagree: I would emigrate tomorrow if I could

Social and political attitudes

---

[Bar chart showing distribution of responses across different regions in Gauteng province, with percentages for strongly disagree, disagree, neither, agree, and strongly agree.]
Health and wellbeing
Health
Where do you usually go for health care?
Health
Satisfaction with health services usually used (Johannesburg)

- Public health care
  - Very satisfied: 16
  - Satisfied: 46
  - Neither: 13
  - Dissatisfied: 17
  - Very dissatisfied: 7

- Both public and private
  - Very satisfied: 14
  - Satisfied: 58
  - Neither: 15
  - Dissatisfied: 11
  - Very dissatisfied: 3

- Private health care
  - Very satisfied: 44
  - Satisfied: 50
  - Neither: 4
  - Dissatisfied: 2

- Traditional healer
  - Very satisfied: 12
  - Satisfied: 35
  - Neither: 32
  - Dissatisfied: 13
  - Very dissatisfied: 8

- Spiritual healer
  - Very satisfied: 23
  - Satisfied: 30
  - Neither: 28
  - Dissatisfied: 19
Health
Satisfaction with health services: public health facilities
Health
The last time you went to a public health care facility, did you start at a clinic?
Health

Have you been visited by a health care worker in your home in the past year?
Health
Are you covered by medical insurance
How much money could your household borrow in a health emergency
Health

Health status over the last four weeks

- Very Poor
- Poor
- Good
- Excellent
Health
Does your health status prevent you from doing daily work?
Does your health status prevent you from taking part in your usual social activities?
Health

How frequently do you exercise?
Wellbeing

Satisfaction with amount of time you have to do things you want to do?
Wellbeing
Satisfaction with amount of leisure time you have?
Wellbeing

How happy did you feel yesterday / How worthwhile are things in your life?

0 = not at all happy/worthwhile  
10 = happy all the time/completely worthwhile
Wellbeing
How worried / depressed did you feel yesterday?

0 = not at all worried/depressed  
10 = worried/depressed all the time
Quality of Life index
How satisfied are you with your life as a whole?


- **2009**
  - Very satisfied: 16%
  - Satisfied: 30%
  - Neither: 20%
  - Dissatisfied: 24%
  - Very dissatisfied: 10%

- **2011**
  - Very satisfied: 14%
  - Satisfied: 50%
  - Neither: 15%
  - Dissatisfied: 15%
  - Very dissatisfied: 6%

- **2013**
  - Very satisfied: 8%
  - Satisfied: 62%
  - Neither: 10%
  - Dissatisfied: 16%
  - Very dissatisfied: 4%

- **2015**
  - Very satisfied: 20%
  - Satisfied: 48%
  - Neither: 15%
  - Dissatisfied: 12%
  - Very dissatisfied: 5%

- **Legend**:
  - Very satisfied
  - Satisfied
  - Neither
  - Dissatisfied
  - Very dissatisfied
How satisfied are you with your life as a whole?

<table>
<thead>
<tr>
<th>Year</th>
<th>Very satisfied</th>
<th>Satisfied</th>
<th>Neither</th>
<th>Dissatisfied</th>
<th>Very dissatisfied</th>
</tr>
</thead>
<tbody>
<tr>
<td>2009</td>
<td>14</td>
<td>31</td>
<td>22</td>
<td>26</td>
<td>7</td>
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<td>2011</td>
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<td>53</td>
<td>15</td>
<td>15</td>
<td>6</td>
</tr>
<tr>
<td>2013</td>
<td>6</td>
<td>66</td>
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<td>3</td>
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<tr>
<td>2015</td>
<td>20</td>
<td>48</td>
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<td>11</td>
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</table>
Quality of Life index

<table>
<thead>
<tr>
<th>Dimension weighted</th>
<th>Indicator weighted</th>
</tr>
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<tbody>
<tr>
<td>2009: 6.23</td>
<td>6.11</td>
</tr>
<tr>
<td>2011: 6.02</td>
<td>5.90</td>
</tr>
<tr>
<td>2013: 6.10</td>
<td>6.01</td>
</tr>
<tr>
<td>2015: 6.20</td>
<td>6.13</td>
</tr>
</tbody>
</table>
Quality of Life index
Quality of Life index
Dimension means

- Global life satisfaction: 0.49
- Family: 0.70
- Community: 0.55
- Health: 0.72
- Dwelling: 0.76
- Infrastructure: 0.80
- Connectivity: 0.64
- Work: 0.49
- Security: 0.55
- Socio-political attitudes: 0.50
Quality of Life index
Dimension means for Johannesburg

- Global life satisfaction: 0.51
- Family: 0.71
- Community: 0.55
- Health: 0.71
- Dwelling: 0.75
- Infrastructure: 0.82
- Connectivity: 0.67
- Work: 0.50
- Security: 0.54
- Socio-political attitudes: 0.50
Quality of Life index
Quality of Life index
Quality of Life index

2015 Gauteng mean = 6.20
Quality of Life index
Means by municipality (out of 10)

<table>
<thead>
<tr>
<th>Municipality</th>
<th>Quality of Life Index (out of 10)</th>
</tr>
</thead>
<tbody>
<tr>
<td>township</td>
<td></td>
</tr>
<tr>
<td>Lesedi</td>
<td>5.77</td>
</tr>
<tr>
<td>Emfuleni</td>
<td>5.90</td>
</tr>
<tr>
<td>Westonaria</td>
<td>5.92</td>
</tr>
<tr>
<td>Merafong</td>
<td>6.03</td>
</tr>
<tr>
<td>Midvaal</td>
<td>6.15</td>
</tr>
<tr>
<td>Tshwane</td>
<td>6.17</td>
</tr>
<tr>
<td>Ekurhuleni</td>
<td>6.19</td>
</tr>
<tr>
<td>Johannesburg</td>
<td>6.27</td>
</tr>
<tr>
<td>Mogale City</td>
<td>6.28</td>
</tr>
<tr>
<td>Randfontein</td>
<td>6.36</td>
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</tbody>
</table>

Gauteng mean = 6.20
Quality of Life index
Marginalisation index
Marginalisation index
Marginalisation index
Means by municipality (out of 10)

<table>
<thead>
<tr>
<th>Municipality</th>
<th>Marginalisation Index</th>
</tr>
</thead>
<tbody>
<tr>
<td>Westonaria</td>
<td>2.75</td>
</tr>
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<td>Emfuleni</td>
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<tr>
<td>Johannesburg</td>
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<td>Lesedi</td>
<td>2.43</td>
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<td>Midvaal</td>
<td>2.37</td>
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<tr>
<td>Mogale City</td>
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</table>

Gauteng mean = 2.48
Marginalisation index
# Marginalisation index


<table>
<thead>
<tr>
<th>Year</th>
<th>Fine</th>
<th>OK</th>
<th>At risk</th>
<th>Marginalised</th>
</tr>
</thead>
<tbody>
<tr>
<td>2009</td>
<td>18</td>
<td>67</td>
<td>9</td>
<td>6</td>
</tr>
<tr>
<td>2011</td>
<td>19</td>
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<td>4</td>
</tr>
<tr>
<td>2013</td>
<td>13</td>
<td>76</td>
<td>7</td>
<td>4</td>
</tr>
<tr>
<td>2015</td>
<td>10</td>
<td>77</td>
<td>8</td>
<td>5</td>
</tr>
</tbody>
</table>
Marginalisation index

- 2009: 19 Fine, 67 OK, 8 At risk, 6 Marginalised
- 2011: 21 Fine, 68 OK, 7 At risk, 4 Marginalised
- 2013: 13 Fine, 78 OK, 6 At risk, 3 Marginalised
- 2015: 10 Fine, 78 OK, 8 At risk, 4 Marginalised
Marginalisation index
Categories by municipality: 2009

- Johannesburg: Fine (19), OK (67), At risk (8), Marginalised (6)
- Tshwane: Fine (21), OK (65), At risk (8), Marginalised (5)
- Ekurhuleni: Fine (14), OK (71), At risk (9), Marginalised (6)
- Emfuleni: Fine (18), OK (70), At risk (9), Marginalised (4)
- Lesedi: Fine (16), OK (69), At risk (9), Marginalised (7)
- Midvaal: Fine (23), OK (65), At risk (8), Marginalised (5)
- Merafong: Fine (15), OK (63), At risk (12), Marginalised (9)
- Mogale City: Fine (16), OK (64), At risk (12), Marginalised (8)
- Randfontein: Fine (10), OK (60), At risk (16), Marginalised (14)
- Westonaria: Fine (13), OK (56), At risk (13), Marginalised (18)
- Gauteng: Fine (18), OK (68), At risk (9), Marginalised (6)
# Marginalisation index

Categories by municipality: 2011

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<tr>
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<th>Fine</th>
<th>OK</th>
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</table>
Marginalisation index

Categories by municipality: 2015

- Johannesburg: Fine (10), OK (78), At risk (8), Marginalised (4)
- Tshwane: Fine (11), OK (77), At risk (7), Marginalised (4)
- Ekurhuleni: Fine (9), OK (76), At risk (9), Marginalised (6)
- Emfuleni: Fine (8), OK (80), At risk (9), Marginalised (3)
- Lesedi: Fine (11), OK (78), At risk (8), Marginalised (3)
- Midvaal: Fine (10), OK (81), At risk (6), Marginalised (2)
- Merafong: Fine (11), OK (72), At risk (11), Marginalised (6)
- Mogale City: Fine (18), OK (74), At risk (5), Marginalised (3)
- Randfontein: Fine (12), OK (79), At risk (5), Marginalised (4)
- Westonaria: Fine (12), OK (67), At risk (13), Marginalised (9)
- Gauteng: Fine (10), OK (77), At risk (8), Marginalised (5)
Thank You